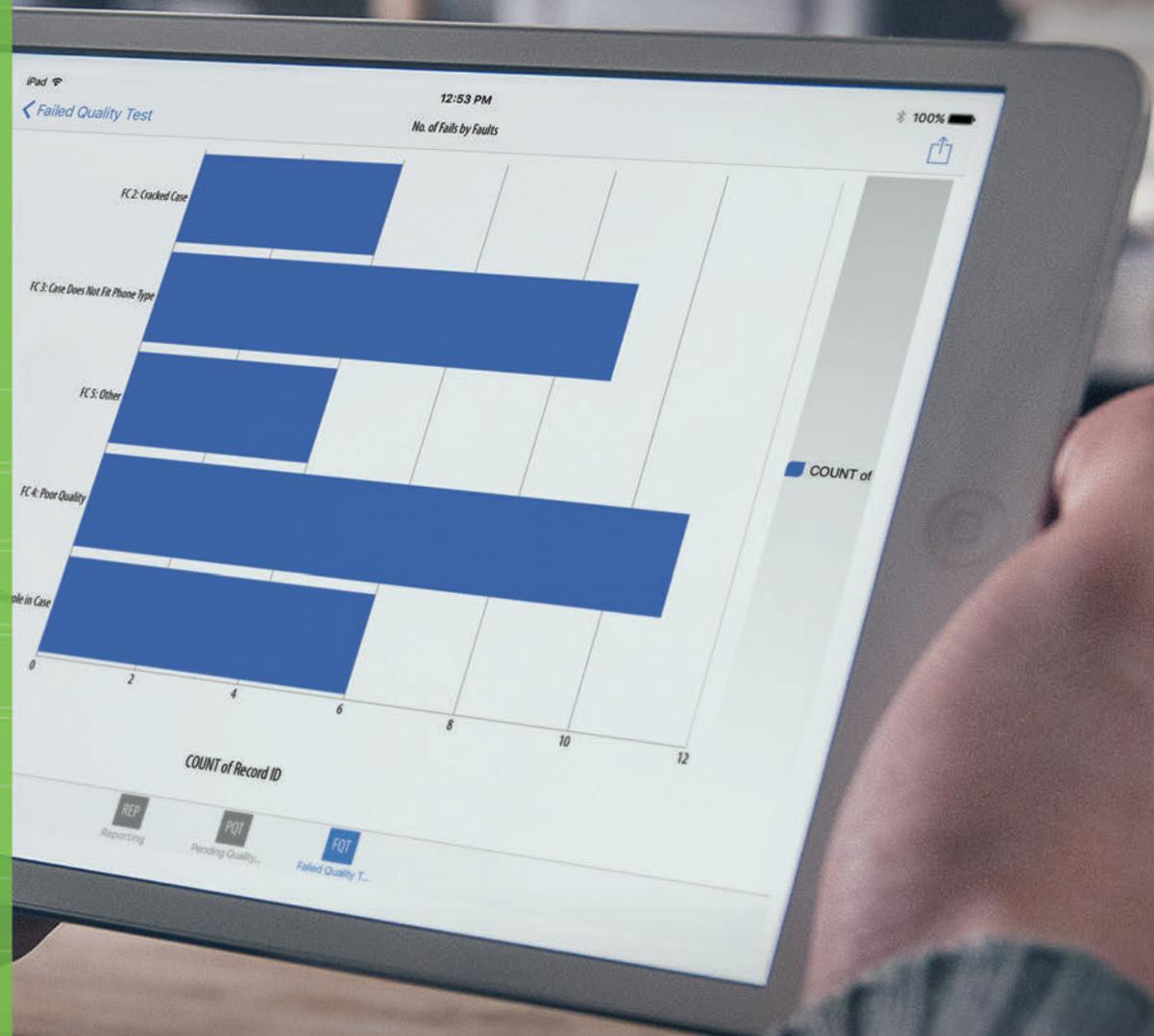# TRACKVIA™

DON'T LET LEGACY SYSTEMS LIMIT DIGITIZATION, EXTEND THEM INSTEAD

How to Extend Systems and Digitize Business with TrackVia

LEGACY SYSTEMS ARE HERE TO STAY

Agile. Nimble. Fast. Responsive. These are a few words that come to mind when thinking about effective organizational change. But what about the technology that enables that change? Realistically, more frequent adjectives used in that case are: costly, rigid, immobile, and slow.

Agile business processes allow companies to quickly mobilize and adapt to better meet changing market demands. Although whiteboard sessions for process mapping may take days or weeks to develop, adapting existing technological infrastructure to meet the needs of these new or improved processes can take months, sometimes years, and hundreds of thousands (even millions) of dollars. Never mind that companies are still focused on gaining the maximum value from their legacy system investments.

Who wants to go through a five year, $30M enterprise resource planning (ERP) implementation just to turn around and change the processes being enabled during the first year of using the product?

Of course, the all-familiar situation of keeping legacy systems in an attempt to maximize investment leads to a slew of missed opportunities for optimization through digitization — a top reason for going digital in the first place.

> *"Rather than start from scratch, modernization [of legacy systems] offers companies the option to use what they already have and create something new... Modernizing legacy systems allows companies to improve functionality and save money on day-to-day operations and technical support and maintenance."*
>
> **– THE FUTURE OF WORK**

TRACKVIA™

HOW LOW-CODE WORKFLOW PLATFORMS EXTEND LEGACY SYSTEMS

When it comes to overcoming the challenges posed by legacy systems and addressing the unique needs of today's businesses, simplifying and speeding up solution development and deployment is a top priority for today's leading organizations.

A one-size-fits-all approach to business software has proven to be problematic for companies that have unique processes or evolving operations. Low-code platforms like TrackVia accelerate your ability to support your process automation and digitization efforts by allowing you to easily build custom applications according to your unique needs, such as filling the capability-gaps created by your legacy systems. The beauty of low-code platforms is that they don't require users to know how to code in order to create applications. Low-code platforms provide drag-and-drop, visual tools, and features that you can use to easily configure and make iterative changes to applications without the need for advanced coding knowledge. They also provide easy customization, system integration, and integrated mobility.

The end result? Low-code solutions provide you with an easy and fast way to digitize and automate your unique processes while keeping your current legacy systems.

> *"[Low-code] platforms that enable rapid delivery of business applications with a minimum of hand-coding and minimal up front investment in setup, training, and deployment."*
>
> **– FORRESTER[1]**

[1] https://www.forrester.com/report/The+Forrester+Wave+LowCode+Development+Platforms+Q2+2016/-/E-RES117623

TRACKVIA

EXTENDING SYSTEMS WITH TRACKVIA: A CASE STUDY

A furniture manufacturing company had an ERP system for the creation and shipment of their goods. However, the quality of their products was tracked using pen and paper. This included hand scribbling purchase order (PO) numbers onto the corner of a piece of paper when recording the quality of the product on the order.

After leaving the warehouse, quality assurance professionals manually compiled documents by scanning, uploading, and piecemealing together an assessment of product quality. Hypothetically, all of the data captured in the documents tied back to their ERP records. However, there was no systematic check. No easy-to-reference record of each time the same PO went through a failed quality check. No alerts to management when the same product failed eight different tests on the date it was supposed to be checked.

Management realized that it was time to take the opportunity to digitize and start letting their legacy ERP play with a new tool — TrackVia.

The furniture manufacturing company built a TrackVia app that enables users to replace their manual process with a mobile tablet. The tablet is pre-loaded with their day's work and all of the data within the tool is uploaded from their ERP. Alerts are automatically sent when products fail to pass tests. Reports are in real-time and additional effort does not need to be spent on developing charts and graphs to report back to leadership. Additionally, down the road when processes inevitably change or additional metrics need to be captured, the business can make those changes in their app without **knocking on IT's door**.
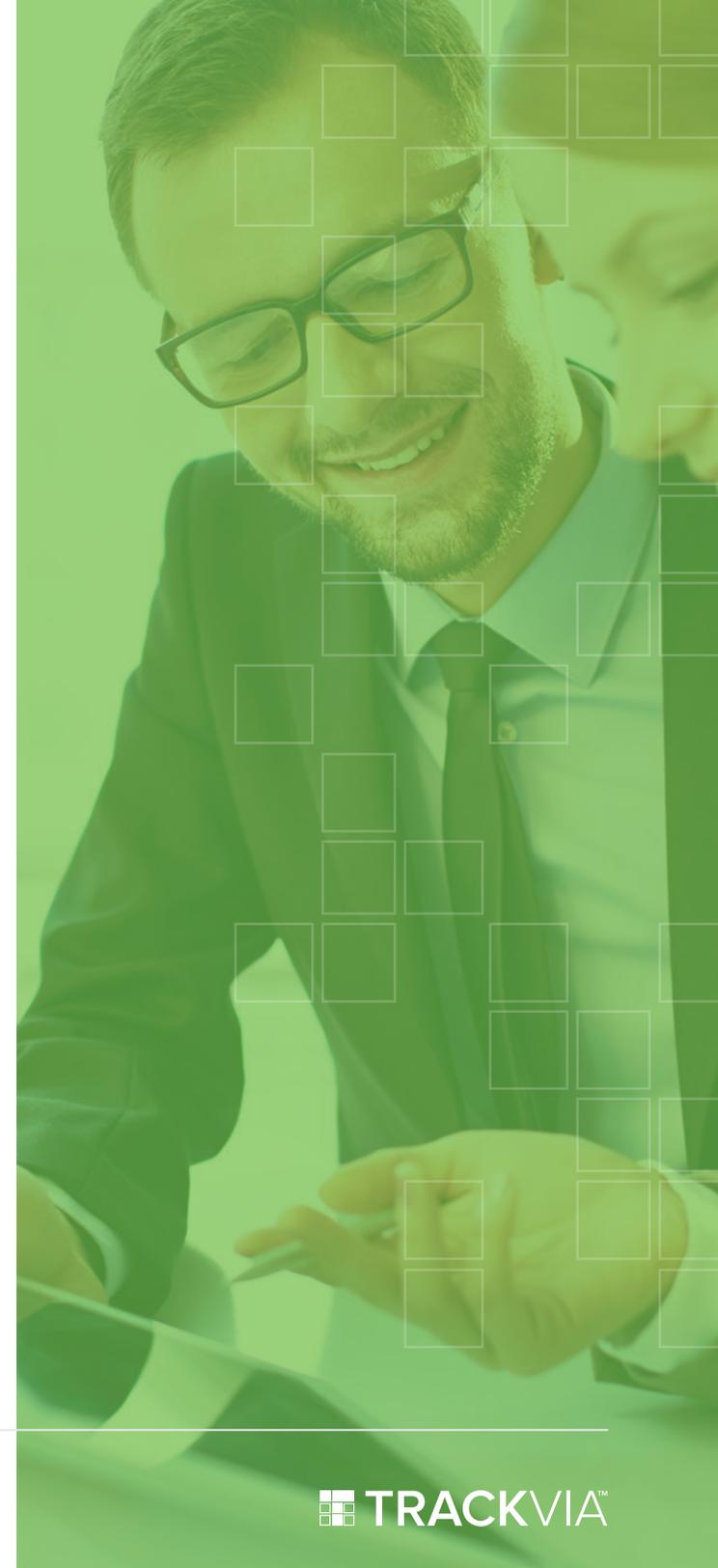
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TRACKVIA: TRANSFORMING BUSINESS WHILE MAXIMIZING INVESTMENTS

A new truth is that organizations are realizing that their legacy systems will survive. After all, the costs and risks incurred on their behalf were carefully evaluated and benefits are still gained from their use. Yet, as business units transform their processes and procedures to best satisfy the needs of their customers, **technology needs to support** the speed of organizational change.

Low-code platforms like TrackVia enable business users to be agile in their adoption of the 'digital tool-kit' in such a way that complements rather than replaces existing legacy systems — resulting in increased on-time performance and reduced costs.

It's time to start playing nice with legacy systems. This means to not forgo opportunities to optimize simply because legacy systems are difficult to change, rather it means to let the legacy system intermingle and integrate with new technology, like TrackVia, that encourages nimble and agile change.

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HOW CAN TRACKVIA EXTEND YOUR LEGACY SYSTEMS?
LEARN MORE

What capabilities are missing from your legacy systems? With TrackVia, there are many opportunities to fill the gaps. **Contact us** to learn more.

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