TRACKVIA

Keep field operations moving. Get more from the systems you already have.



Public works, parks and recreation, facilities, and transportation departments keep essential services running every day, often with limited staff and resources.

When the City Manager or City Council asks for a report on work completed over the past six months, finding the answers can become a fire drill. Updates are scattered across systems, spreadsheets, emails, and field teams. A report that should be straightforward can take weeks to pull together.

TrackVia helps agencies connect the people, work, and systems behind daily operations. Field teams capture updates as work happens, supervisors can track progress, and information can flow to existing systems. Spend less time chasing updates and more time serving the community.

Connect the work. Control the operation.

THE BENEFITS OF TRACKVIA

Do more with the team you have

One TrackVia customer cut case turnaround time by 80%. Reduce paperwork, manual updates, and administrative work so your team can spend more time serving the community.

Secure for government

TrackVia Government helps agencies manage field operations, inspections, and compliance in a secure, purpose-built environment. TrackVia Government is FedRAMP® Certified and GovRAMP Authorized to meet government security requirements.

Works with your existing systems

With 6,000+ integrations available, TrackVia connects with the tools your agency already uses, helping teams coordinate work, reduce duplicate data entry, and protect existing technology investments.

Purpose-built for public works. Adaptable across every department.

Every government department faces the same challenge: keep essential services running with limited staff, maintain accurate records, and provide timely answers to leadership and the public.

TrackVia helps public works, parks and recreation, facilities, and transportation teams coordinate daily activities around the systems they already use. Give field employees an easier way to capture information, automate assignments and follow-up, and help supervisors see what is happening without chasing updates. Start with the processes that need the most attention and adapt as your agency's needs change.



5 challenges government field teams are solving

1 Field teams spend too much time on paperwork and updates

Crews and inspectors are often asked to record work on paper, send photos by text, or call the office with status updates. Supervisors and administrative staff then spend hours collecting details and entering the same information into multiple places.

TrackVia gives field teams a mobile way to capture photos, notes, inspections, and completion details where work happens, even when connectivity is limited. Automated workflows help route updates and follow-up, reducing administrative work so teams can focus on essential services.

2 Coordinating work across teams takes too much manual effort

A single service request may involve dispatchers, field crews, contractors, inspectors, and supervisors. When assignments, approvals, and next steps are managed through calls, texts, and email, work can stall and important details can be missed.

TrackVia helps coordinate assignments, notifications, approvals, and follow-up in one connected process. Each person knows what needs attention, while supervisors can track progress and help keep work moving.

3 Existing systems do not always reflect what is happening in the field

Agencies have invested in systems for assets, work orders, GIS, permitting, and finance. But field updates and the steps between those systems may still happen outside them, leaving staff to reconcile records and re-enter information.

TrackVia works alongside existing applications. Connect field workflows to the tools your agency already uses and share updates with connected systems based on your integration setup. Keep the software you rely on while improving how work gets done.

4 Inspections and compliance require too much follow-up

Completing an inspection is only part of the job. Teams must document findings, assign corrective action, confirm the work is done, and maintain records for audits and compliance. Manual handoffs make it harder to know what is still outstanding.

TrackVia connects inspections with assignments, corrective actions, approvals, and supporting documentation. Field teams can capture photos, notes, and completion details in one workflow, giving supervisors a clearer view of what needs follow-up.

5 Reporting to leadership becomes a fire drill

When a City Manager, City Council, or department head asks what work was completed over the past three, six, or twelve months, supervisors may spend weeks gathering information from spreadsheets, emails, paper records, and separate systems. That pulls limited staff away from managing daily operations.

TrackVia helps capture work activity as it happens and bring together status and completion details across teams and connected systems. Supervisors can more easily see what has been completed, what remains open, and where work stands, making leadership reporting faster and more reliable.



Get more from the systems you already have.

Your agency has invested in systems to manage assets, work orders, and essential services. TrackVia helps connect the people and processes around those systems so teams can spend less time on paperwork, keep records accurate, and provide better visibility to leadership.

Start with one high-friction process, then expand as your agency's needs change.

Connect the work. Control the operation.

See how TrackVia can help your agency do more with the team you have.

www.trackvia.com